

LEGAL AND OMBUDSMAN SERVICES

Legal Aid Society
416 W. Muhammad Ali Blvd., Suite 300
Louisville, KY 40202
Phone: (502) 584-1254
Toll Free: (800) 292-1862
FAX: (502) 584-8014
WEB: www.laslou.org

SERVICES: Legal services, court appearances, advice and representation. Benefits Counseling to include assistance with accessing and interpreting benefits/resources.

ELIGIBILITY: Clients needing legal help who are of low income and meet income guidelines.

FEES: None

Long Term Care Ombudsman
Legal Aid Society
425 West Muhammad Ali Blvd.
Louisville, KY 40202
Phone: (502) 584-1254
Toll Free: (800) 292-1862
Cell: 502-797-7945

SERVICES: Acts on complaints from nursing home residents and their families.
State Level: (1-800-372-2973)
District Level: (1-800-292-1862)

ELIGIBILITY: Residents and families of nursing home residents in the district.

FEES: None

Office of the Ombudsman
275 East Main Street, 1E-B
Frankfort, KY 40621
Phone: (502) 564-5497
Toll Free: (800) 372-2973 (complaint review)
(800) 633-8100 (KPC)
(800) 627-4702 (TTY)
Fax: (502) 564-9523
Long Term Care: (800) 372-2991

Handles complaints involving services provided through the Cabinet for Families and Children and the Cabinet for Health Services.

OFFICE HOURS: 8:00 AM - 4:30 PM

SERVICE AREA: State of Kentucky.

ELIGIBILITY: Open to all persons needing its services.

FEES: None

Protection and Advocacy Division
100 Fair Oaks Lane, 3rd Floor
Frankfort, KY 40601
Phone: (502) 564-2967
Toll Free: (800) 372-2988
Fax: (502) 564-0848

OFFICE HOURS: 8:30 AM – 4:30 PM (EST)

SERVICES: Provides legally based advocacy services to Kentuckians with disabilities.

SERVICE AREA: Statewide

ELIGIBILITY: Individuals with disability-related rights violations.

FEES: None